

Non- Residential Training Programmes

Wording towards Positive Work Culture

May, 24-25, 2010

Hotel Ranchi Ashok, Ranchi



Knowledge Management - Practice and Applications

June 29-30, 2010

Hotel Maurya, Patna

National Productivity Council
Regional Professional Management Group,
Boring Road Patna,
Ph.0612-2572311 Fax.0612-2557577

PROGRAMME ON WORKING TOWARDS POSTIVE WORK CULTURE

Rapid changes are taking place in the work culture due to the changes in government economic and industrial policies, globalization, increased customer awareness for quality and promptness in service.

The organizations are under tremendous pressure to meet the increased demand of the market/society and survive through improved performance. In this context the attitudes of the employees towards work and organization plays a vital role in molding the organizational image and its market position. The positive work culture with a focus on quality of service, value for money and timeliness of the service delivery will take the organization to greater heights and improved profitability.

This 2 days programme is intended to describe in detail the concepts and approach for working towards positive work culture.

OBJECTIVE

- Sensitizing the participants to the importance of attitudes in shaping their professional and personal life
- To develop familiarity with factors influencing work culture in

COURSE COVERAGE

- Responding to the changes
- Productivity and Quality Tools and Techniques Concepts of 5S and KAIZEN
- Modern HRTechniques
- Communication & Leadership Development
- Magic of Working in Team
- Case Studies

DURATION AND VENUE

Date: 24-25 May 2010 (2 days),
09.30AM to 5.00 PM

Venue : Hotel Ranchi Ashok, Doranda, Ranchi

PROGRAMMME ON KNOWLEDGE MANAGEMENT PRACTICE AND APPLICATIONS

In a recent in-depth survey of 1650 top executives, senior analysts and policymakers, 45% said they believed knowledge management offers the single greatest potential for productivity gains between now and 2020.

Knowledge management practices and applications increases effectiveness of the organisations through the application of better practices, resources and methods, reduces costly mistakes and ensures consistent results.

This 2 days programme is intended to describe in detail the practices and applications of knowledge Management in Indian context.

OBJECTIVE

- Creating awareness about the KM need in changing business environment
- Acquaintance with development and application of KM for improved performance

COURSE COVERAGE

- Importance of KM and Management
- Advances in Information Technology Knowledge Exchanges and Social Network KM and its applications in India
- KM Techniques based on story telling, value creation, collaborative working, knowledge sharing, leadership and change etc.
- KM case studies

DURATION AND VENUE

Date: 29-30 June 2010 (2 days),
09.30AM to 5.00 PM

Venue : Hotel Maurya Patna

METHODOLOGY

The programmes will employ a blend of lectures with audio-visual aids, syndicate discussions, presentations and live case studies.

PARTICIPANT PROFILE

Senior and middle level executives from public and private sector enterprises and government departments.

FACULTY

The faculty for the program shall be drawn from NBC's consulting cadre, which consists of Senior Consultants who have been trained by Asian Productivity Organization (APO, Tokyo) on the concept, methodology, and applications. Invited guest faculty would also complement the NPR Consultants.

FEE

Rs. 5000/-per participant separately for each programme. Fee covers participation fee, course material, and working lunch arrangements. In addition, 10.3% service tax is payable as per Govt. Rules. 5% discount on participation fee is admissible for nomination of more than one participant from the same organization.

The programmes are non-residential

REGISTRATION

Please send your nominations indicating the names, designations and official address of the delegates along with the participation fee. Early registration is advisable as the registration is on first come first serve basis. Cheques /DD should be drawn in favor of National Productivity Council, payable at Patna. The nomination should be sent to :

G.S.Krishnan /A.K.Singh
Regional Director/ Dy.Director
National Productivity Council
Regional Professional Management Group
Sudama Bhawan, Boring Road Crossing Patna - 800 001
Ph: 0612-2572311, Fax:0612- 2557577
Mobile No: 09693153515, 09430293698
[e-mail: npcpat@sify.com](mailto:npcpat@sify.com), web:www.npcindia.org

Please refer to the website for calendar of training programmes of 2010-11